

### **Family Assistance Specialists (FAS):**

There are four FAS in Arizona. They provide crisis intervention, legal resource information, financial resources and referrals, TriCare information, ID card/DEERs information, and community resources and referrals. **Your FAS is your first stop/go-to person for all situations where a soldier needs help in some way. Give them a call, explain the need and they WILL get you connected to resources.** The FAS closest to the 301<sup>st</sup> MI BN is right there at Papago. Contact information for each FAS and their region is on the second page of this document.

If you have soldiers facing **immediate homelessness and are in dire situations**, Papago Military Reservation can allow for soldiers to have free temporary lodging in their barracks. Some stipulations apply – no children/other family members would be able to stay there for safety reasons – but it is a good option to explore if one of your soldiers needs a temporary roof over their head. Your POC for this is SSG McWhorter. His number is 602-629-4354.

**Military Assistance Mission (MAM):** Provides two types of financial assistance to active duty & reserve military personnel rank E6 or below and another for Wounded Warriors post 9/11. If you are M-DAY, Drilling Reservist, or Weekend Warrior, they have limited temporary funding to assist you at this time, pending approval. Use the "Active Duty" application. Financial assistance is given on a one-time basis. Required Docs: LES, Military ID, Current orders, pay statements, and all bills. Application process is on-line: <http://www.azmam.org/apply-for-assistance.html>

### Family Services Center

Provides rental assistance. They have three locations.

John Long Center: 3454 N 51st Ave Phoenix, AZ 85031 → Phone: (602) 262-6510

Sunnyslope Office: 914 W Hatcher Rd Phoenix, AZ 85201 → Phone: (602) 495-5229

Travis Center: 4732 S Central Ave, Phoenix, AZ 85040 → Phone: (602) 534-4732

### **Community Action Program (623) 979-3911**

The Community Services Division partners with local governments and community based organizations to provide crisis case management and financial assistance services specific to needs and demands of the local community. These services include but are not limited to the following:

- Utility payment and/or deposit assistance
- Rent or mortgage payment assistance
- Emergency food and clothing
- Information and referral services

**Arizona 2-1-1 Community Information and Referral Services:** This website is for all Arizonans (to include civilians) and provides vital community services and resources that can assist in many hardships. You can narrow your search for a resource based on your city or zip code. (Financial assistance, Food assistance, and much more) Visit: <http://www.211arizona.org>

### **Need Help Paying Bills:**

[http://www.needhelppayingbills.com/html/maricopa\\_county\\_assistance\\_pro.html](http://www.needhelppayingbills.com/html/maricopa_county_assistance_pro.html)

### **This assistance AZ ARNG based, but is available for ALL Reserve soldiers**

**Family Assistance Centers (FAC):** The mission of the FAC is to facilitate the commander's ability to provide comprehensive, coordinated, and responsive services which support readiness of Service Members and their Families by providing information, referral and outreach resources. The FAC will keep the unit leadership involved, without breaching trust, and encourage active unit participation in problem resolution. FAC staff can be reached 24/7.

To reach a Family Assistance Specialist on weekends and evenings call **1-800-233-7758**.

**Charles Wade - FAC Coordinator**  
(602)629-4419(o) / (602)653-6593(c)  
*Allen Readiness Center*  
5636 East McDowell Rd., Bldg. M5260  
Phoenix, AZ 85008  
[charles.m.wade.ctr@mail.mil](mailto:charles.m.wade.ctr@mail.mil)

**FAS: Rosendo Ramirez – Phoenix**  
(602)267-2271(o) / (602)653-5424(c)  
*Allen Readiness Center*  
5636 East McDowell Rd., Bldg. M5260  
Phoenix, AZ 85008  
[rosendo.r.ramirez.ctr@mail.mil](mailto:rosendo.r.ramirez.ctr@mail.mil)

**FAS: Lisa Penttilä - Flagstaff**  
(928)773-3123(o) / (602)653-5391(c)  
*Robinson Readiness Center*  
1 Hughes Ave., Bldg. K2100  
Bellemont, AZ 86015  
[lisa.m.penttila.ctr@mail.mil](mailto:lisa.m.penttila.ctr@mail.mil)

**FAS: Lisa Torres – Southern AZ**  
(520)750-5891(o) / (602)653-5519(c)  
*Valencia Armory*  
5500 E. Valencia Rd.,  
Tucson, AZ 85706  
[elizabeth.m.torres8.ctr@mail.mil](mailto:elizabeth.m.torres8.ctr@mail.mil)

**FAS: Vonda Love - Florence**  
(602)629-4888(o) / (602)653-5416(c)  
*Browning-Miller Readiness Center*  
3811 North Pinal Parkway, Bldg. 5250  
Florence, AZ 85132  
[vonda.s.love-hall.ctr@mail.mil](mailto:vonda.s.love-hall.ctr@mail.mil)

**Employer Support for the Guard and**

**Reserve (ESGR):** A DoD office, was established to promote cooperation and understanding between Reserve Component Service members and their civilian employers and to assist in the resolution of conflicts arising from an employee's military commitment.

ESGR Contact:  
Scott Essex  
(602)267-2404(o)  
Personnel Readiness Center (2nd Floor)  
5636 E McDowell Rd., Bldg. M5710  
Phoenix, AZ 85008  
[scott.r.essex.ctr@mail.mil](mailto:scott.r.essex.ctr@mail.mil)

**Citizen Soldier for Life (CSL):** CSL prepares and connects service members with financial and employment services in an effort to enhance readiness and boost resilience. The program offers services to all Reserve component members, veterans, and their families who may be seeking civilian employment, education, and financial assistance.

**Eric Eikenberry**  
(928)200-7909(o)  
*Camp Navajo Reserve Ctr*  
1 Hughes Ave, Bldg 1  
Belmont, AZ 85015  
[lloyd.e.eikenberry.ctr@mail.mil](mailto:lloyd.e.eikenberry.ctr@mail.mil)

**Krista Titus**  
(602)629-4584(o)  
*Glendale Armory*  
6202 E. Myrtle Ave  
Glendale, AZ 85301  
[krista.l.titus.ctr@mail.mil](mailto:krista.l.titus.ctr@mail.mil)

**Jim Conradson**  
(602)629-4014(o)  
*Personnel Readiness Ctr*  
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Phoenix, AZ 85008  
[jconradson@patriotenterprisesllc.com](mailto:jconradson@patriotenterprisesllc.com)

**Katie Beringson**  
(520)750-5355(o)  
*Silverbell Armed Force*  
24641 East Pinal Airpark  
Marana, AZ 85653  
[katie.m.beringson.ctr@mail.mil](mailto:katie.m.beringson.ctr@mail.mil)

**Personal Financial Counselor (PFC):** with confidential financial consultations, your PFC can help you and your family manage finances, resolve financial problems and reach long-term goals such as getting an education, buying a home and planning for retirement.

**Michelle Buonincontri, CFP R**  
(928)310-6789(c)  
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M5710  
Phoenix, AZ 85008  
[PFC2.AZ.NG@Zeiders.com](mailto:PFC2.AZ.NG@Zeiders.com)